Hotel Guest Experience Checklist



Interior design elements and mood Welcome card, notes, maps and pads Interior lights and frangrances Cleanliness and consumables set up Location and accessibility to amenities, shops and cafes The happiness of staff and how they welcome the guests Farewell gift with a customised note or card What to visit guide and checklist Discounts and promotions from local businesses Free Wifi and access to technology Photo booth to capture hotel experience Express courier for forgotten gift service